

June 16, 2014

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To: the members of the El Camino Hospital Board (District and Corporate):

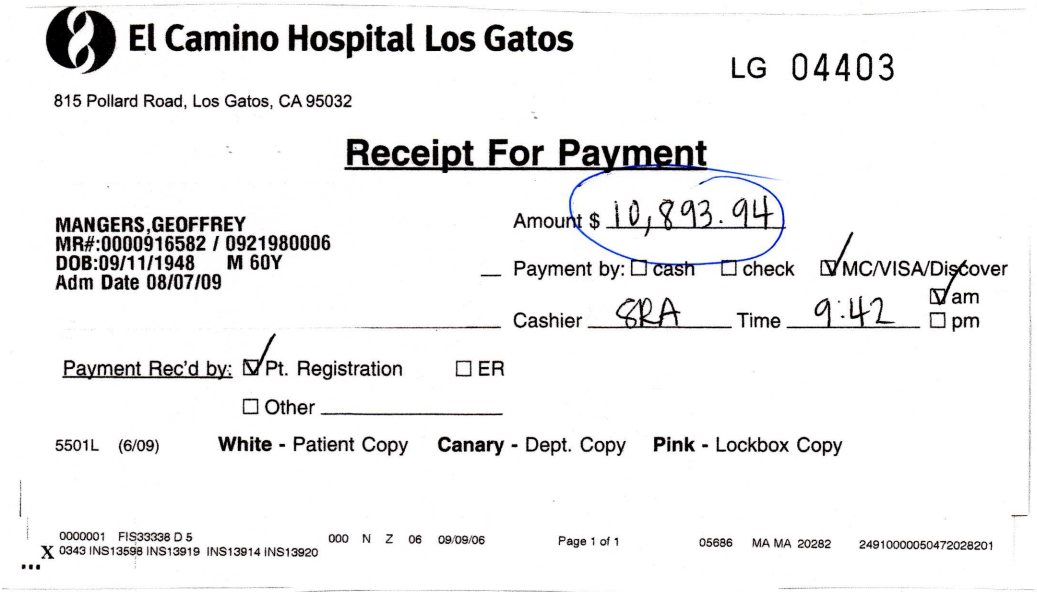
Amended (clarification)

REQUEST FOR A PROPER, HONEST, THOROUGH, COMPETENT AND COMPREHENSIVE BOARD LEVEL* REVIEW OF THE ETHICS AND TREATMENT PRACTICES INVOLVED IN THE OPERATIONS OF "LITHO-I" (aka the "WESTERN KIDNEY STONE CENTER") SINCE ITS INCEPTION AT YOUR LOS GATOS COMMUNITY HOSPITAL FACILITY. AND THE DOUBLING OF THE PRICE OF LITHOTRIPSIES AFTER YOU ACQUIRED THEM.

*: Since your CEO has told your staff not to respond to me, I need to request this review from the Board directly.

AND as to whether the lithotripsies they've been doing on me since the 80's were even necessary at all. Even if they *had* been necessary, my last one (on a 5mm stone that had to be paid in advance) was triple the fair market price. For which I was neither told how to prevent them (viz. with Potassium Citrate which has been known about for decades), nor taught how to pass them painlessly with Tamusolin that Valley Med did a year later. And put me on Potassium Citrate. I'm overdue for one.

I'm owed refunds. And if these unnecessary procedures have been performed on me, they have undoubtedly been done on others over the years. This lithotripsy bill is seriously in error:



El Camino Hospital Los Gatos
815 Pollard Road, Los Gatos, CA 95032

LG 04403

Receipt For Payment

MANGERS, GEOFFREY
MR#: 0000916582 / 0921980006
DOB: 09/11/1948 M 60Y
Adm Date 08/07/09

Amount \$ 10,893.94

Payment by: cash check MC/VISA/Discover

Cashier SRA Time 9:42 am pm

Payment Rec'd by: Pt. Registration ER
 Other _____

5501L (6/09) **White** - Patient Copy **Canary** - Dept. Copy **Pink** - Lockbox Copy

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Why don't you start by comparing it to the bill for my previous lithotripsy there in 2009. I'd like an explanation for it. For *all* of it. And still await it.

Geoffrey Mangers